

ATM Software Patch Management Services



Advent ATM Patch Management Services will help you keep your ATM software up to date and safe.

It isn't easy to keep track of your ATMs' applications, operating systems and other programs. Advent's Patch Management Services will help you ensure that you are maintaining required PCI-DSS compliance.

What is PCI-DSS Compliance?

PCI (Payment Card Industry) - DSS (Data Security Standard) Compliance is all about enhancing payment card security and ensuring the safe handling of cardholder information. The framework for PCI-DSS involves prevention, detection and appropriate reaction to any security related incidents involving payment cards. In short, PCI-DSS Compliance is a set of standards used to keep payment card data protected from harm.



How does this relate to my ATMs?

PCI-DSS recommends that ATMs undergo regular operating system updates in order to ensure optimum security for payment card data and ATM usage. When Microsoft finds a security risk within their system they create and release security updates. The manufacturers and software houses then evaluate the severity of the security update relative to their products and software applications and create a software patch that can be incorporated into their systems.



What does this mean?

When Microsoft discovers a security risk within their Window operating system, they inform ATM manufacturers of the update. The manufacturers evaluate the risk and determine if a software patch needs to be created. The software patch is then issued and released to ATM owners who have registered for software maintenance services. It is the responsibility of the ATM owner to get those updates installed on their ATMs.

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How can Advent help?

Keeping ATMs PCI-DSS compliant is a difficult task for Financial Institutions. Advent's Patch Management Services can help. When our registered software maintenance customers have ATMs in need of updates we will schedule an on-site visit to install the most recent security patch to the ATMs. Our Patch Management Services help protect your ATMs and customer data.



How do I get started?

- 1. Software patches are only available to ATM owners that have software maintenance services from the ATM Manufacturer. If your ATMS are not covered by software maintenance we can facilitate getting your ATMs covered.*
- 2. Our plans provide quarterly visits or "as needed" visits to update your software.*
- 3. You choose the the plan you like and we get started!*

Let Advent worry about the operational and security headaches for you.



For more detailed information about Advent and our products and services please contact your Advent representative, visit us online at www.advent-inc.com or call at (301) 725-0737.



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